

Medicaid & SNAP Dual Enrollment in Healthcare Settings

Wednesday, April 21, 2021

11:00 – 12:00 pm CT

Objectives

During the session, presenters will:

- Identify approaches and clarify steps for coordinated Medicaid and SNAP dual enrollment in healthcare settings
- Describe the benefits of dual enrollment, such as increased efficiency and a stronger application
- Share tips for initiation and implementation of the dual enrollment process and dispel myths around challenges

Speakers



Sara Bechtold Medema

Public Benefits Capacity Building Lead
Greater Chicago Food Depository



Lindsey Arenberg

Manager, Program Development,
Patrick M. Magoon Institute for Healthy Communities
Ann & Robert H. Lurie Children's Hospital of Chicago

Agenda

- ❑ Overview of Dual Enrollment Process
- ❑ Completing a Combined Application
- ❑ Myths and Facts
- ❑ Lurie Children's Hospital's Dual Enrollment Journey
- ❑ Implementation Steps
- ❑ Lessons Learned
- ❑ Q&A

The Greater Chicago Food Depository

The Food Depository is Cook County's Food Bank

Our Mission Statement: Providing food for hungry people while striving to end hunger in our community.

We are State Outreach Partners with the Illinois Department of Human Services

We have been providing SNAP application assistance since 2007, and dual enrollment assistance since 2017. We have also been training partners of the application process since 2012.

We assist Cook County Residents with the enrollment process in person and via our hotline.

We provide assistance in English and Spanish

Dual Enrollment: What Is It and Why Is It Important

Dual enrollment is the process of enrolling clients in SNAP and Medicaid in a single application.

Reduces the administrative burden on local IDHS offices

Improves access to both SNAP and Medicaid

The Dual Enrollment Process

Illinois has a 3 in 1 application for SNAP, Medical, and Cash Assistance.

Even though there is different eligibility criteria for each program, there is a lot of overlap in the questions asked for each program.

IDHS makes a separate determination for each program.

Shortens processing timeframe from 45 to 60 days down to 30 days

Dually enrolled clients already receive a combined redetermination

Completing A Combined Application Via ABE

When selecting the programs that you'll be applying for, select SNAP and Health Care Coverage

Abe will automatically add any questions related to each program

Many of the questions will be the same, but they may be applied differently for each program

In most circumstances this is the best way to apply

Hello, Elena. You are logged in.

6% Complete

Apply for Coverage

- Start**
- People
- Liquid Resources
- Other Resources
- Job Income
- Other Income
- Housing Bills
- Other Bills
- Finish
- Submit

Apply for Benefits

Check the boxes for the program(s) you would like to apply for.

- SNAP (Supplemental Nutrition Assistance Program)**
Helps people and families buy the food they need for good health. This program used to be called Food Stamps.
- Healthcare Coverage**
Helps provide healthcare benefits to low income people of all ages in Illinois. Some people know this program as Allkids or the medical card. [More information on healthcare coverage](#)

If you have unpaid medical bills for any of these months, check the box(es) to apply for help paying them.
 March February January

If you do not qualify for HFS medical programs, we will send your information to the federal Health Insurance Marketplace. The Marketplace will contact you to complete the application process by reviewing available tax credits and choosing and enrolling in a health plan.
- Cash Assistance**
Helps pay for food, shelter, utilities, and expenses other than medical costs. A small amount of cash assistance is available to people who fit into one of these groups:
 - Low income pregnant women or families with one or more dependent children in need of temporary financial and healthcare coverage
 - Low income people who are age 65 or older, are blind, or are disabled
 - Immigrants who are refugees and have been in the U.S. less than 8 months
 - U.S. citizens referred by U.S. Department of Health and Human Services after being sent back to the U.S. from another country because they lacked money, were physically or mentally ill, or were threatened by war or other crisis.
If you apply for Cash Assistance, you will automatically apply for Healthcare Coverage.
- Medicare Savings Program**
Helps people on Medicare pay for premiums, deductibles, and co-insurance charges. [More information about the Medicare Savings Program](#)

Official Site of The State of Illinois

[Privacy Statement](#) [HFS Home](#) [DHS Home](#) [HFS Brochures and Forms](#) [DHS Forms](#) [DHS Brochures](#) [Frequently Asked questions \(FAQ\)](#)
[Contact Us](#) [Satisfaction Survey](#)


Completing A Combined Application Via Paper

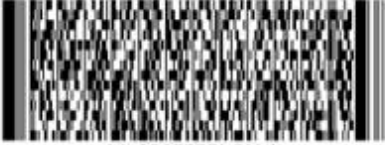
Use the intake application form: IL-2378b-IES
(also available in Spanish)

Follow the symbols above each section to determine which questions to answer.

Make sure you check off all of the programs that the client is applying for

Good option for when ABE is down, or client is better served applying in person.

 State of Illinois
Department of Human Services
Request for Cash Assistance - Medical Assistance - Supplemental Nutrition Assistance Program (SNAP)



Last Name: _____
First Name: _____ Mt: _____
Maiden Name: _____

Present Address: _____ Apartment Number: _____
City: _____ State: _____ Zip Code: _____ County: _____
Birth Date: _____ Social Security Number: _____ Are you homeless? Yes No
Mailing Address (if different from above): _____
City: _____ State: _____ Zip Code: _____ County: _____
Telephone number(s) Home: _____ Work: _____ Other: _____
Daytime phone: _____ Best time to call you: _____
Signing here will start your application. You must sign Page 18 before we approve you for any benefits.



Signature: _____ Date: _____

Approved Representative
When you sign to have an approved representative it means you give permission for this person (1) to sign your application for you, (2) to receive official information about this application, and (3) to act for you on all matters with this agency.
Do you want to name an approved representative? Yes No If yes, complete the following:
Name of approved representative: _____ Address: _____
Phone Number: _____ Organization Name: _____ ID # if applicable: _____
Signature of applicant: _____

Instructions to person(s) applying for Cash, Medical, and/or SNAP benefits

Cash - \$ **Medical - +** **SNAP - ||**

- Please **print** all of your answers on the application form so that we can read and understand your answers.
- You have the right to immediately file the application as long as the top of this page (Page 1) is completed with your name, address and signature. The filing of this signed page (Page 1) starts the application processing timetable. Providing your date of birth and Social Security Number on this signed page will help us with the application registration process.
- Read pages 14 & 15 to know your rights and responsibilities for SNAP benefits.
Read pages 16, 17 and 18 to know your rights and responsibilities for Cash and Medical benefits.
- Before you can get any benefits, you must sign page 18.**
If applying for SNAP benefits, a decision on your eligibility will be made within 30 days. If determined eligible, SNAP benefits will be issued from the date the application is filed.
- You may be entitled to receive SNAP benefits right away if:
 - * your gross nonexempt income and liquid assets are less than your monthly rent or mortgage payment and the appropriate utility standard;
 - or,
 - * you have assets of \$100 or less **and**
 - your gross monthly income for the month of application is less than \$150; or
 - at least one person applying is a migrant who is "out of funds."
- This application must be filed with the Illinois Department of Human Services (IDHS). You may complete this form at home and return it to your local Family Community Resource Center (FCRC) in person or by mail. You have the right to choose the office where you apply. Use the IDHS Office Locator to find an FCRC at www.dhs.state.il.us/info/area/locations.asp?menu=des12 or call the IDHS Helpline at 1-800-843-6154. You may also mail this form to the Central Scan Unit (CSU), P.O. Box 19138, Springfield, IL 62763. You can also apply for benefits at ABE.illinois.gov or by calling the IDHS Helpline at 1-800-843-6154. Another member of the household or an adult who knows you may complete and return the form to us also. If someone else completes this form for the household, they are to answer the questions for the person(s) they are applying for, not himself or herself.
- If you want to register to vote, fill out the enclosed Illinois Voter Registration Application (SBE R-19) and give it to your IDHS Family Community Resource Center (FCRC) or your local election official. For help filling it out or for translation services, contact your IDHS Family Community Resource Center (FCRC). You may also call the Helpline at 1-800-843-6154, or 1-866-324-5553 TTY/Nextalk, 711 TTY Relay. For information online, see www.dhs.state.il.us or www.elections.il.gov/. Filing out the Voter Registration Application as part of this application is optional. Registering to vote is your choice and will not affect the amount of benefits you get from this agency.

IL444-2378B (R-02-21) Request for Cash Assistance - Medical Assistance - Supplemental Nutrition Assistance Program Page 1 of 18
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Comparing Eligibility

SNAP	
Income Limit:	Under 165% of FPL for general households Under 200% if over 60 or disabled
Household Size:	Based on number of people living together who buy and share food together
Eligibility Interview:	May be required
Verifications:	Residency Identity Income Medical expenses (over 60 or disabled only)

Medicaid	
Income Limits:	Under 138% of FPL for ACA and Family Care Under 147% of FPL for All Kids Assist Under 157% of FPL for All Kids Share Under 100% of FPL for AABD Under 213% of FPL for Moms and Babies
Household size:	based on tax filing status
Eligibility interview:	Not required
Verifications:	Residency Identity Income some expenses and assets (depending on program)

Dual Enrollment Myths and Facts

Myth: Adding SNAP to a Medicaid Application is Very Time Consuming

Fact: Much of the required information is the same, and the number of questions added is minimal

Myth: If I mess up the SNAP portion of the application my client will be denied for both programs.

Fact: IDHS makes a separate decision for each program. Also, the eligibility interview for SNAP offers the opportunity for mistakes to be corrected

Myth: I will need to submit all kinds of additional documentation for the SNAP application.

Fact: The SNAP application requires less documentation than the Medicaid application, and the documentation required overlaps with the Medicaid requirements

Lurie Children's Hospital (LCH)

- Only specialized full-service pediatric hospital in Illinois
 - See more than 220,000 children annually
 - In FY19, served children from 48 states and 49 countries
- LCH is dedicated to the health and well-being of ALL children.

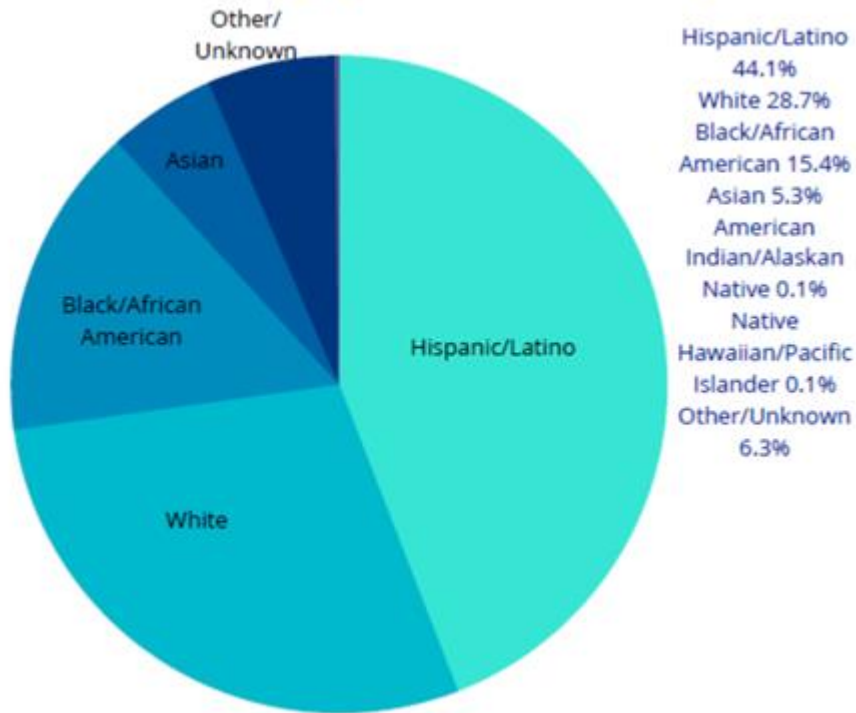


LCH's Patient Population

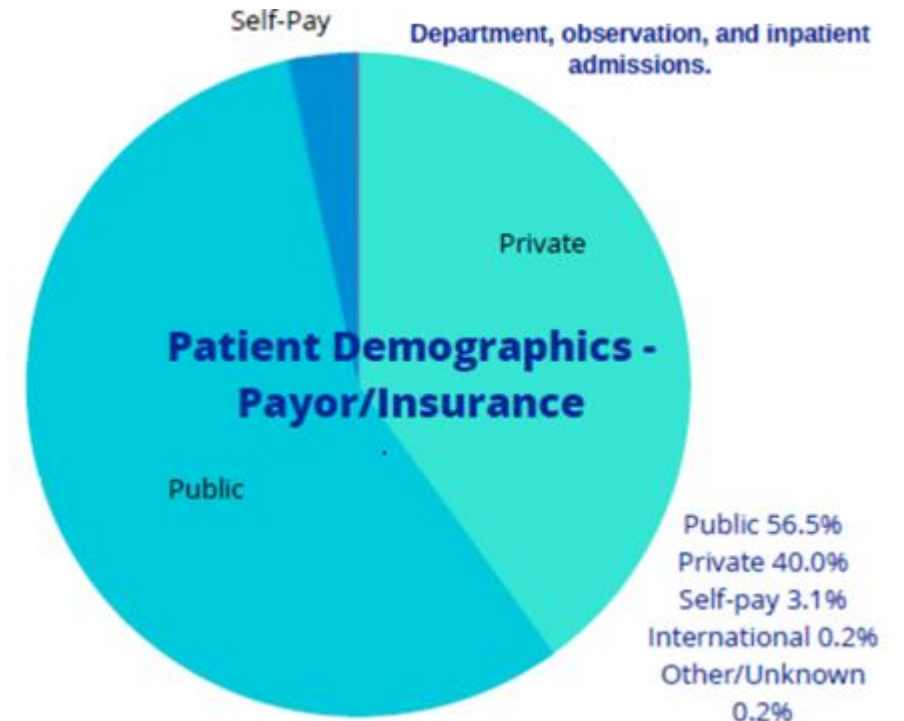
- Racially and ethnically diverse patients

- More children insured by Medicaid than any other IL hospital

Patient Demographics - Race-Ethnicity



Patient Demographics - Payor/Insurance



LCH's Dual Enrollment Journey



LCH Implementation Steps

- Ask the experts
- Confirm assumptions

	Medicaid Health coverage program	All Kids and FamilyCare Illinois' programs providing comprehensive, affordable health insurance for children	Children's Health Insurance Program (CHIP) Low-cost health coverage for families earning too much to qualify for Medicaid	Supplemental Nutrition Assistance Program (SNAP) Temporary benefit to buy groceries	Women, Infant & Children (WIC) Healthy food and nutrition education benefit for low-income, at risk women and infants	Pandemic EBT (P-EBT) Special food benefit for children who receive National free or reduced school lunch
Household type						
Gross income eligibility						
Citizenship						
Benefit determination						
Public charge test						

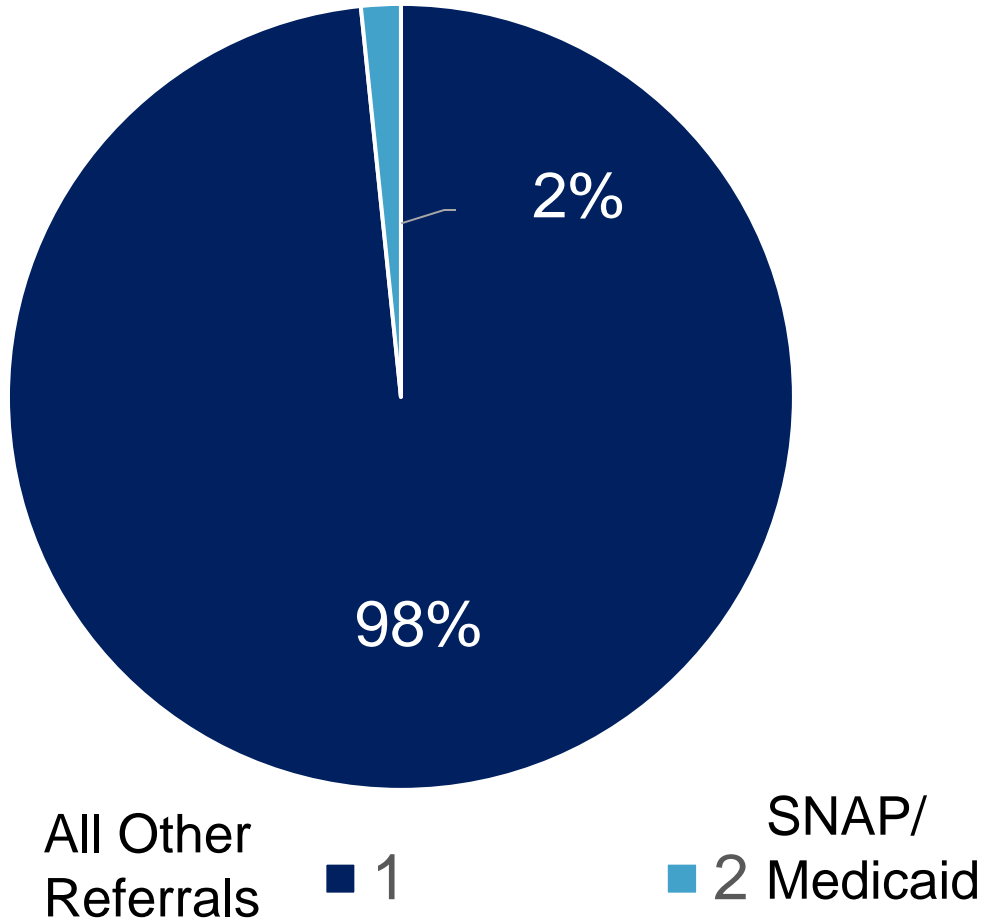
LCH Implementation Steps (Continued)

- Operational considerations
 - Inpatient vs. outpatient population
 - In-house vs. outsourced billing
 - Project champions
- Invite stakeholders
- Determine approval process

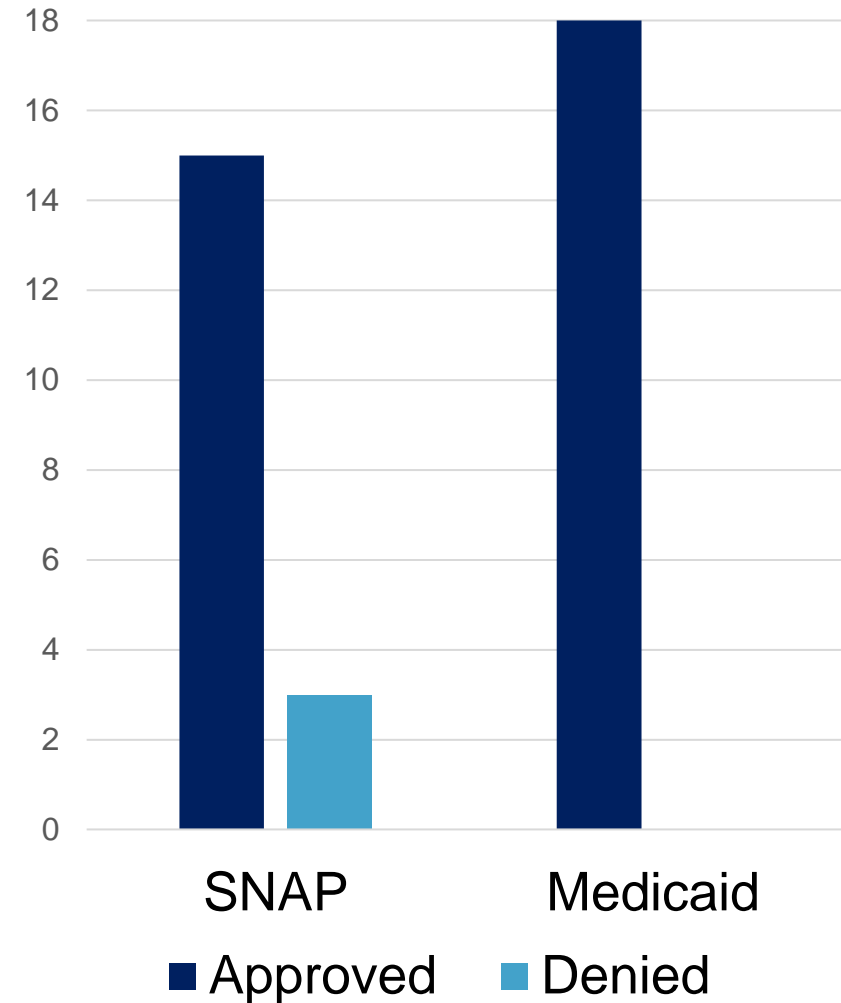


LCH Year 1 Metrics

HRM Referrals (N=1207)



Success Rate



LCH Lessons Learned

- Collaboration is key
- Goals may be complementary but not identical
- All good things take time



Q&A

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